

## **SECURITY STATEMENT**

Your Back Up Limited ("We") understand that your fundamental requirement of our service is that we comprehensively protect your data. In order to achieve this, we have built the highest levels of security in to all stages of our service.

### **Data security**

All data transferred to and from us is encrypted to levels endorsed by the banking and telecommunications industries. The encryption keys are based on specific user passwords and are additionally stored in an encrypted format. All data we process on your behalf is maintained in an encrypted state.

### **Storage infrastructure**

We store your data on our three fully redundant and geographically independent servers. This system is designed to "shut down" if it is unable to accept a minimum of two completely secure and independent copies of your data.

### **Personal information**

We maintain all personal data in the strictest of confidence and access to such information is restricted within our company. For more information, please refer to our Privacy Policy. We use specialist payment service provider Protx and, as such, no credit or debit card payment information is retained by us.

### **Physical security**

Our servers are sited in a secure data centre benefiting from full UPS power protection and back up generators with constant monitoring 24 hours a day. The data centre is operationally equipped using water free fire suppressant systems together with climate and moisture content control.

### **Business Continuity**

In common with most companies we would like our business to be a success.. However, we recognise that sometimes a business may fail for any number of reasons and that this may be an important factor for you. We are part owned by Your PC Limited (<http://www.yourpcuk.com>)

In the event that our business fails for any reason, Your PC Limited has given a commitment to continue to provide the service for a minimum period of 180 days (from the date of business failure). During this period, Your PC Limited will notify you of its intentions regarding the service. It is hoped that this will provide you with ample opportunity to make alternative arrangements if you so require.

For any further information on security, please contact [security@yourbackupuk.com](mailto:security@yourbackupuk.com).

October 2007.